



Washington State App-Based Rideshare & Delivery Driver Survey January 2022

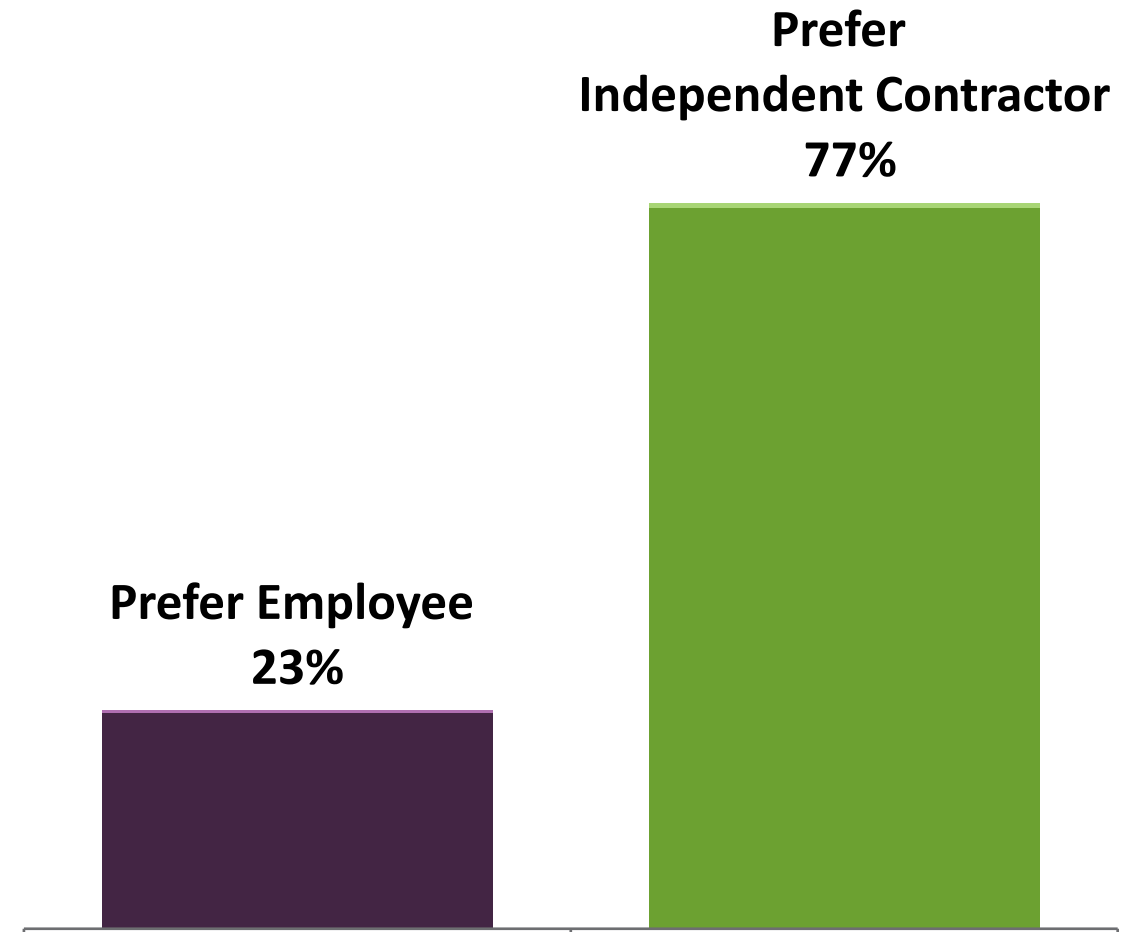
Independent Contractor or Employee?

Drivers overwhelmingly say they prefer to be independent contractors (77%) after reading definitions of the two choices.

*An **employee** works for one company, reports to a boss, is typically paid an hourly rate, and often receives benefits like health insurance and paid time off. An employee has to work when their employer requires them to, and typically works a set schedule.*

*An **independent contractor** works independently, is usually paid by the job/gig, and has to provide their own benefits like health insurance. An independent contractor sets their own schedule, can earn income through a number of different clients or jobs, and can do so on the side for supplemental income.*

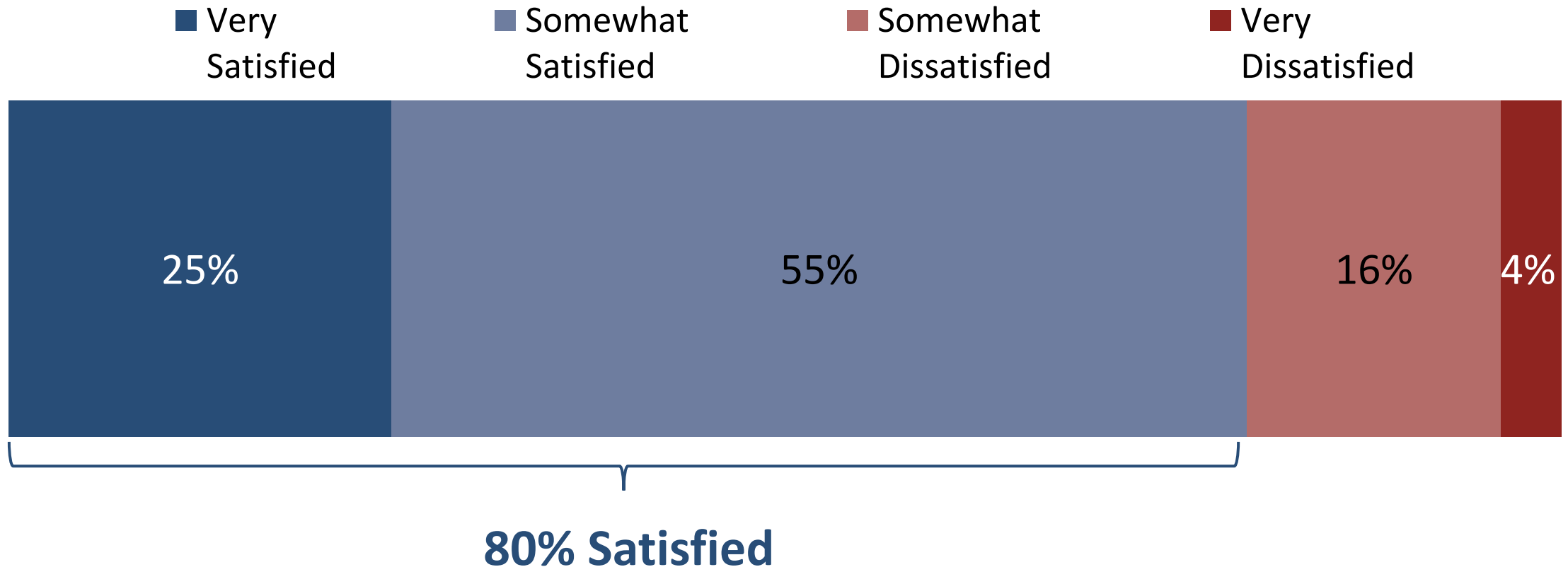
Do you think drivers and delivery people with app-based delivery and rideshare network companies should be classified as employees or as independent contractors in Washington State?



Drivers/Delivery People Satisfied

Drivers and delivery people are overwhelmingly satisfied with their work (80%).

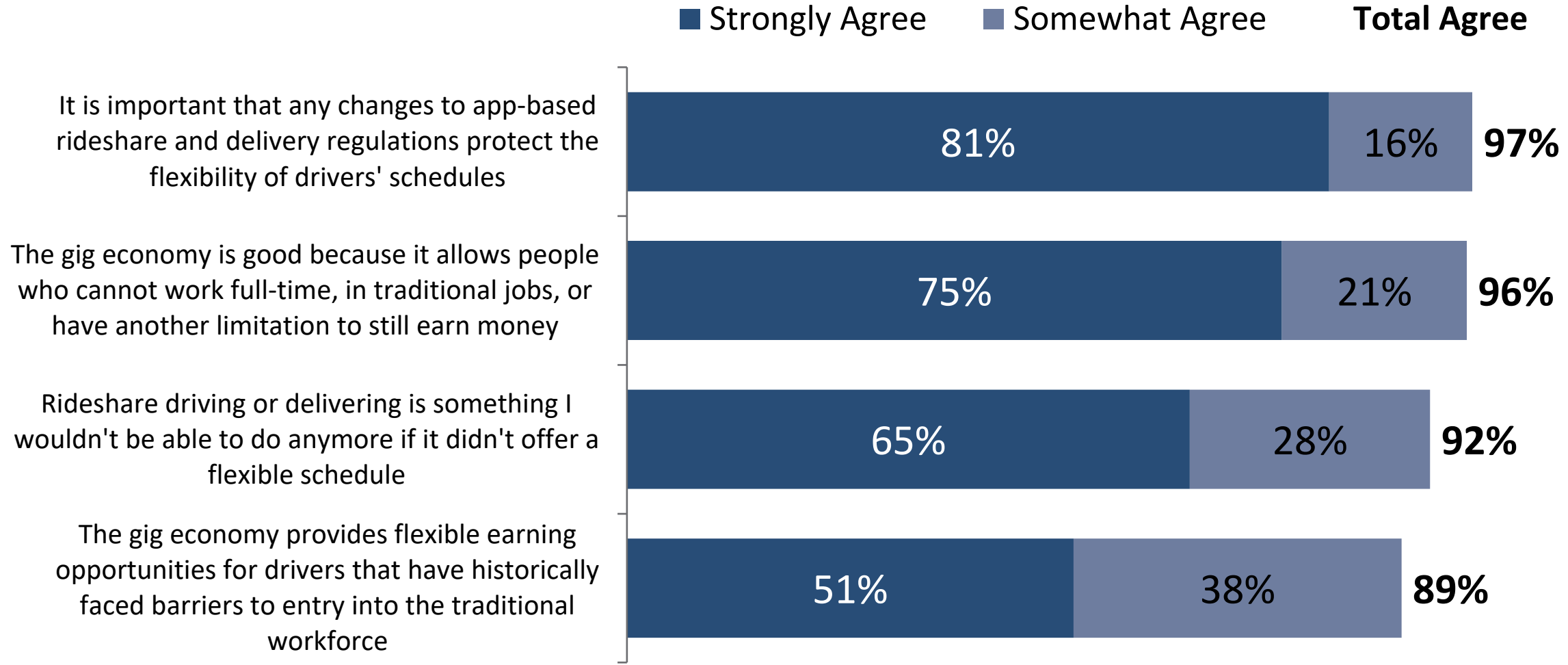
In general, how satisfied or dissatisfied are you with your work as a driver or delivery person with app-based rideshare or food delivery companies?



Flexibility is Important to Drivers/Delivery People



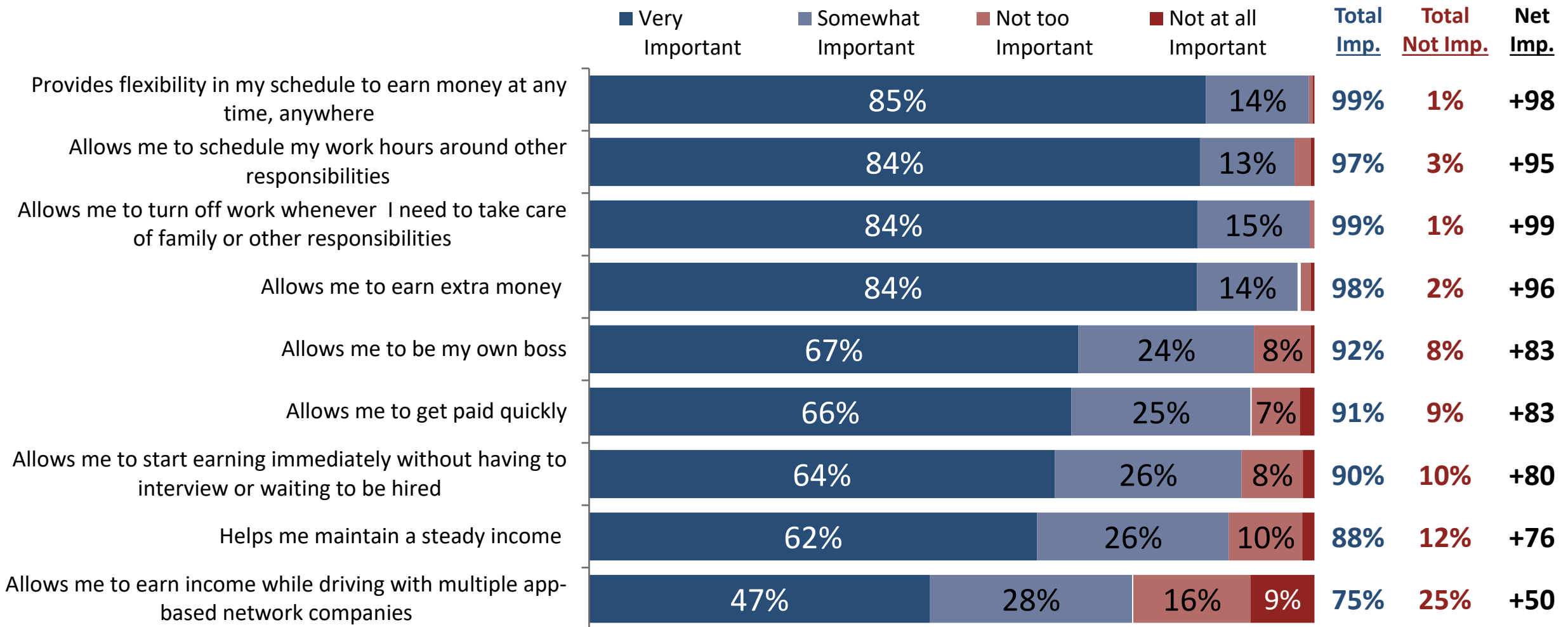
Drivers and delivery people overwhelmingly agree with a series of statements about app-based rideshare and delivery services, including that protecting flexibility is important.



Now, please indicate if you agree or disagree with each of the following statements.

Importance of the Qualities of Driving/Delivering

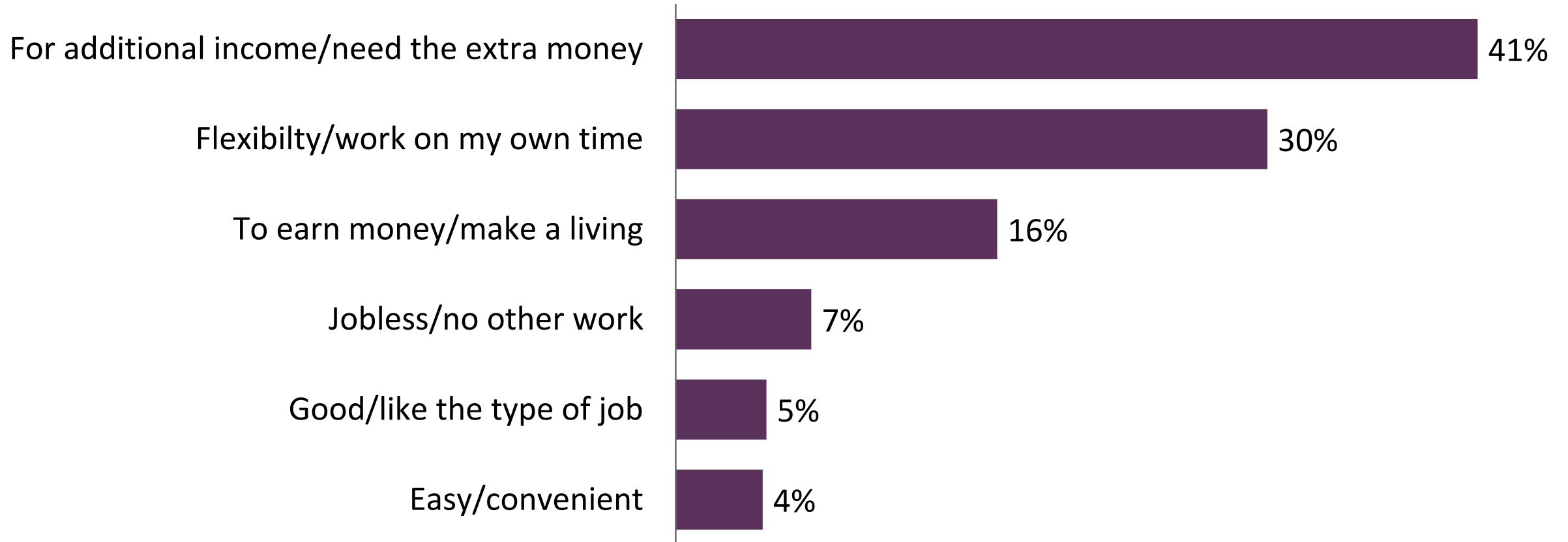
All of the qualities of driving/delivering tested are important to a large majority, but flexibility and earnings are the most important aspects of driving and delivering.



Reasons for Driving/Delivering

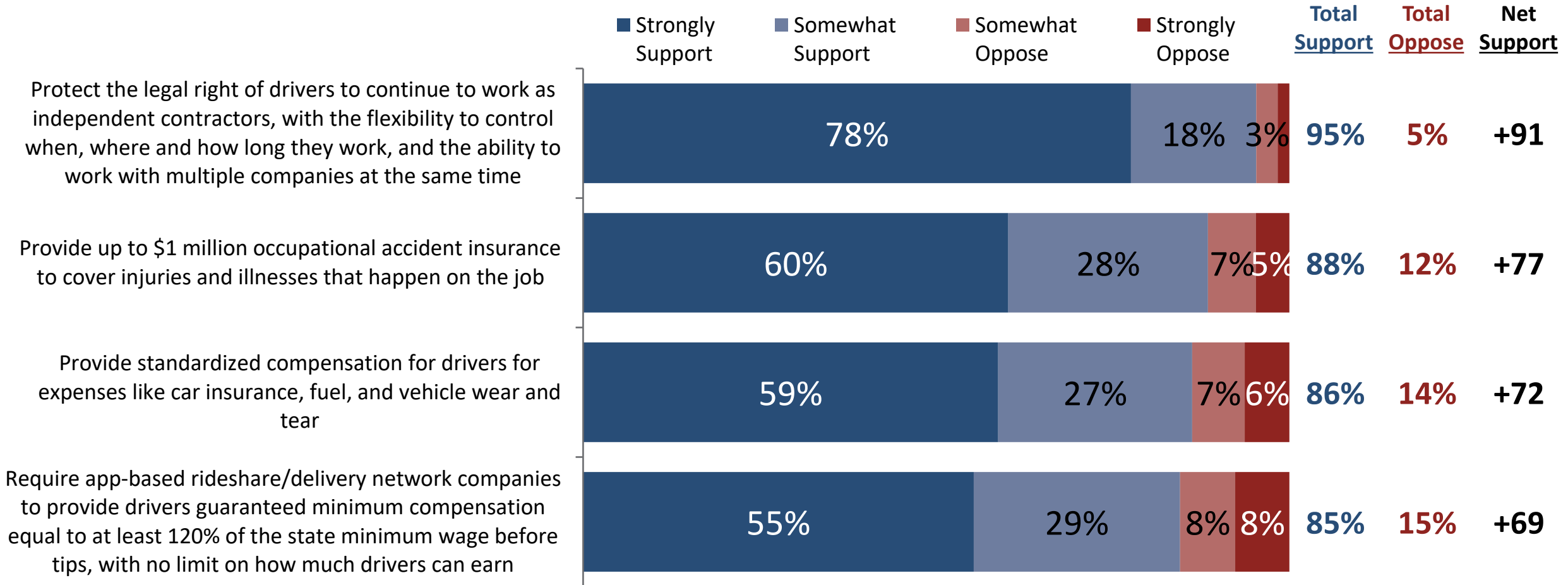
In an open-ended question, the top two reasons people say they drive/deliver are for additional income (41%) and because the work is flexible (30%).

In a few words, please explain why you chose to drive or deliver in the first place.



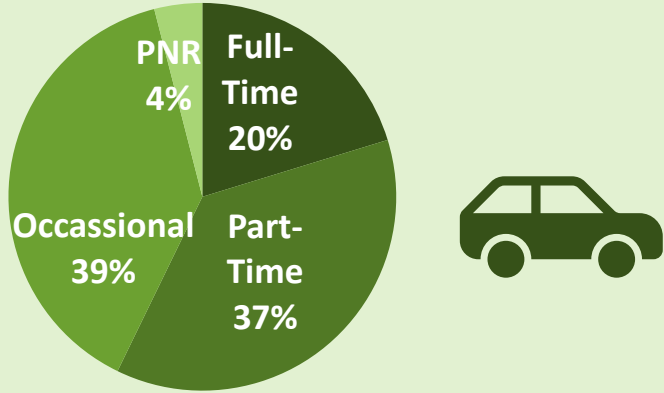
Support for Potential Policy Provisions

Drivers and delivery people overwhelmingly support potential policy provisions including protecting their status as independent contractors, \$1M in accident insurance, compensation for expenses, and a guaranteed minimum compensation of at least 120% of the state minimum wage.

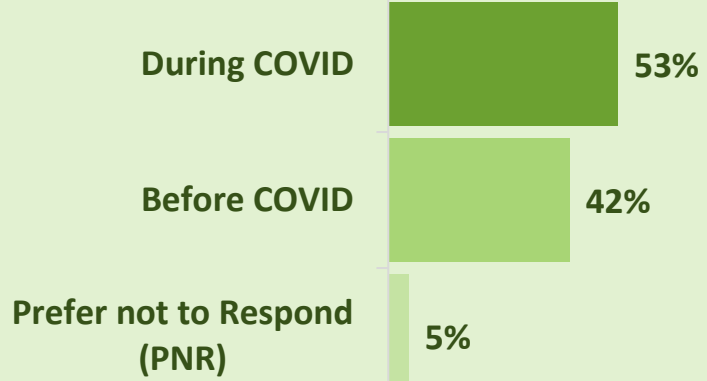


Respondent Profile

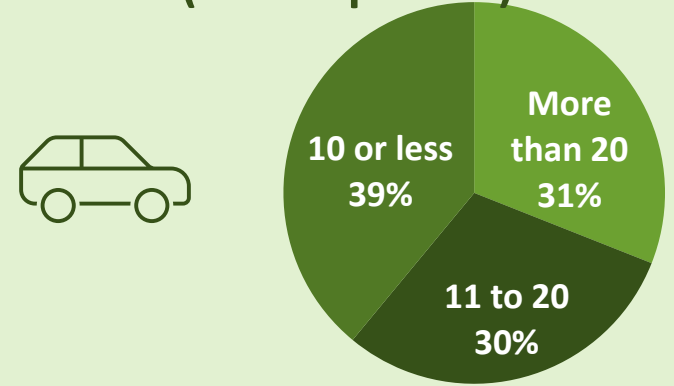
Driving Frequency (Self Reported)



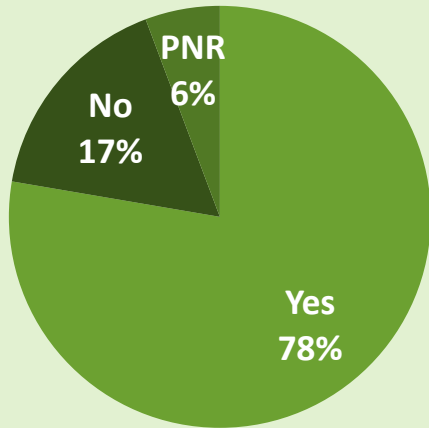
Started Driving



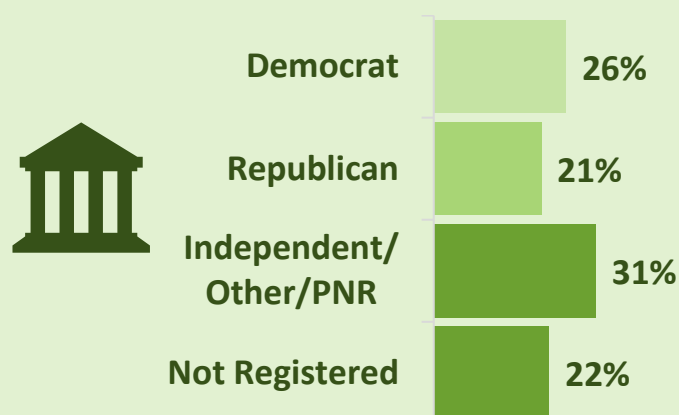
Hours Driven per Week (Self Reported)



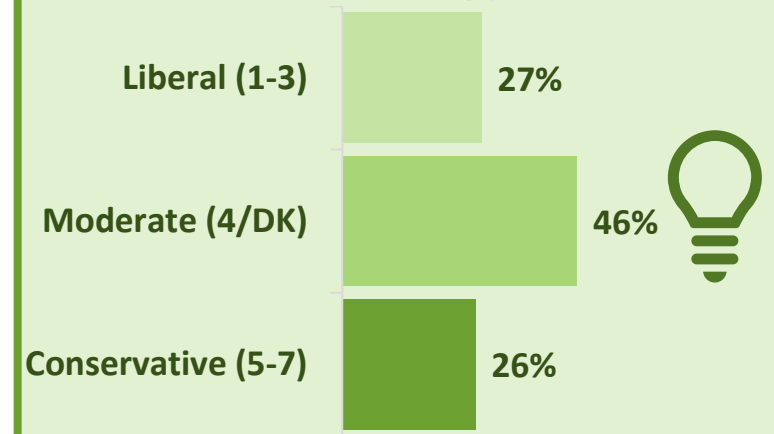
Vote Registration



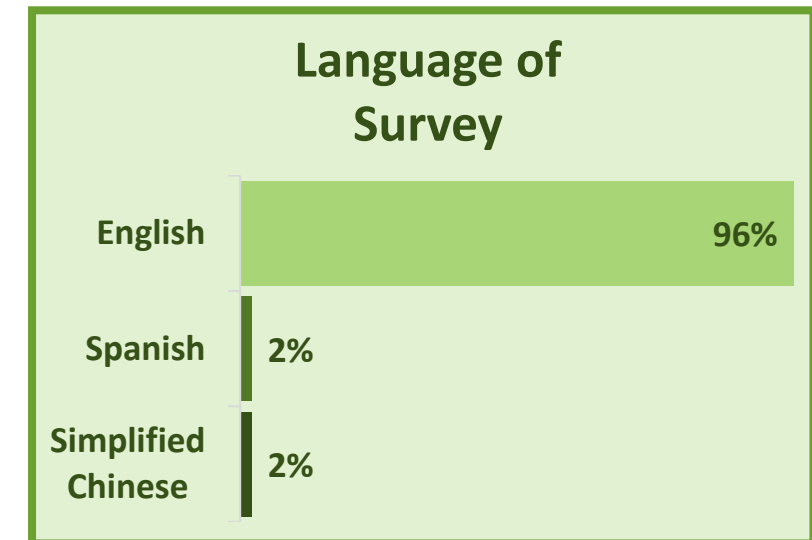
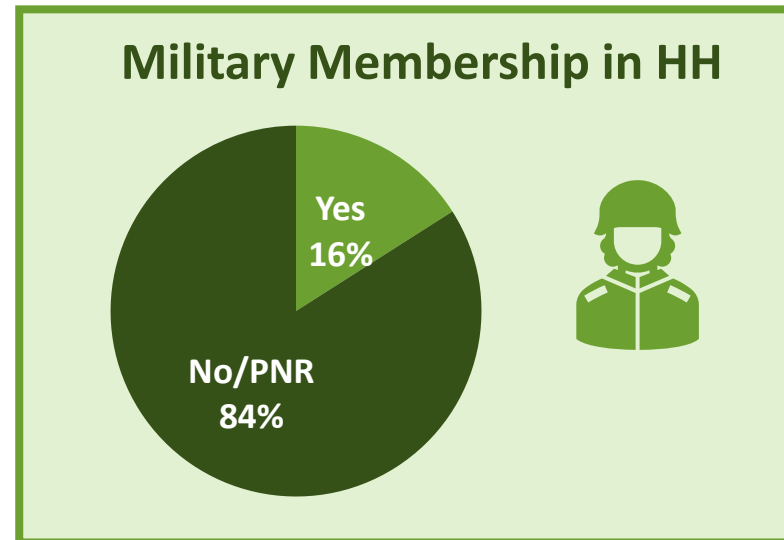
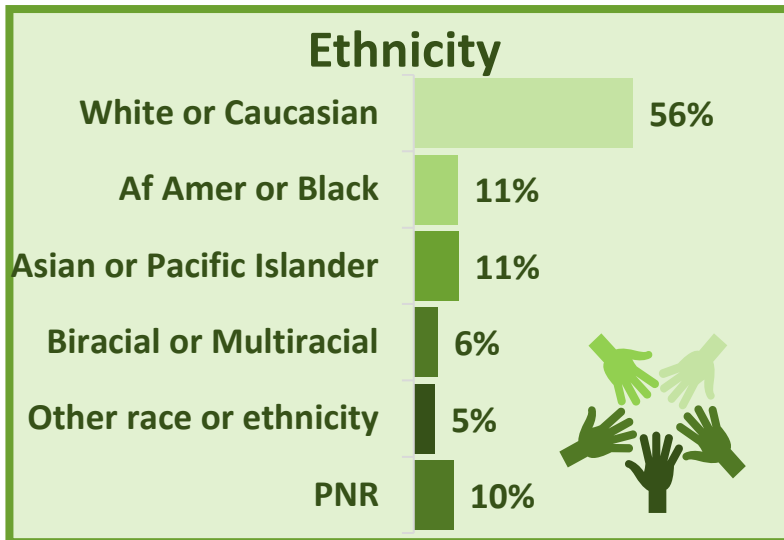
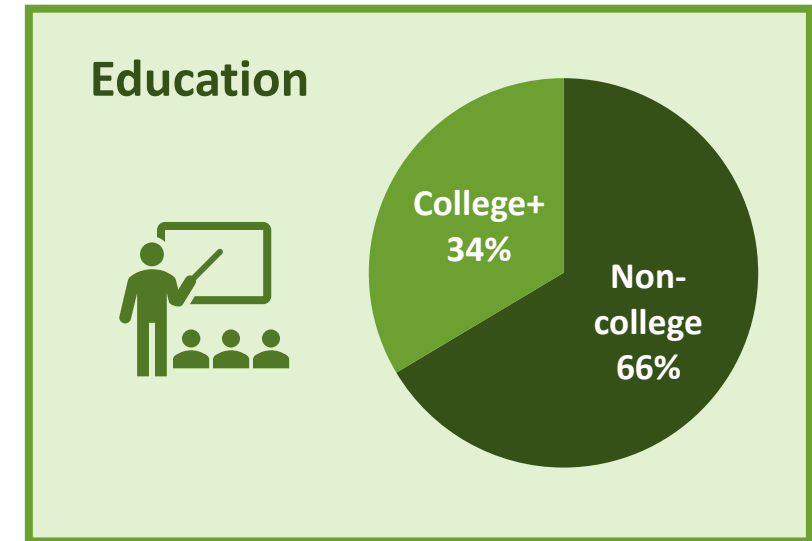
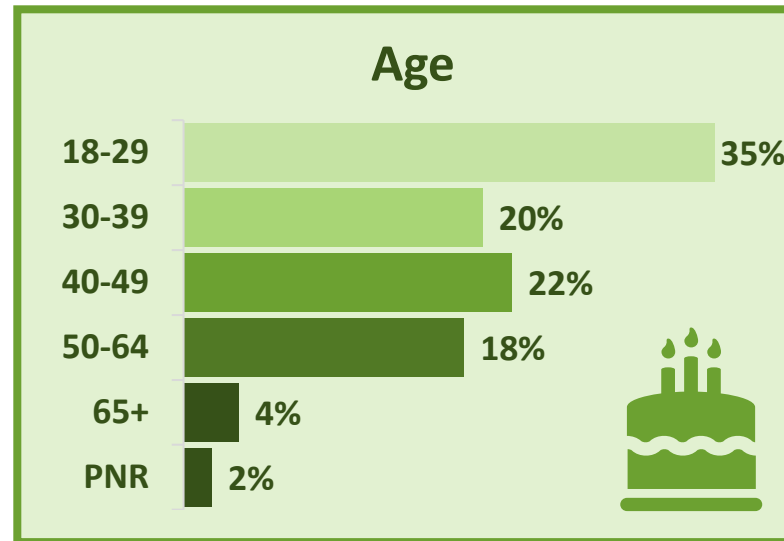
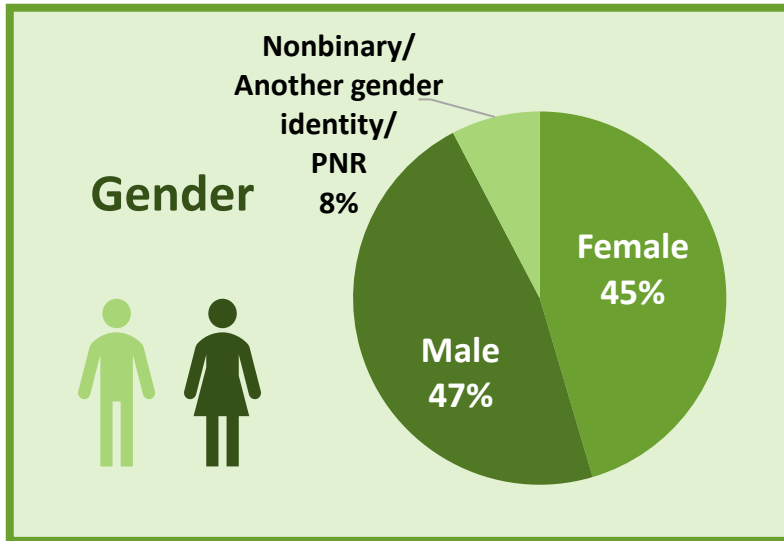
Party Identification



Ideology



Respondent Profile



- ▶ Survey conducted by EMC Research of drivers and delivery people in Washington State who have been active on at least one app-based rideshare and delivery network platform in the past 6 months.
- ▶ Driver lists provided by Uber, Lyft, Instacart, and DoorDash were randomized.
- ▶ Conducted online via email invitation with an incentive offered to respondents who qualify and complete the survey.
- ▶ Survey conducted December 15th – 21st, 2021.
- ▶ Total of 446 interviews; overall margin of error ± 4.6 percentage points.
- ▶ The survey was offered in English, Spanish, Simplified Chinese, Somali, and Amharic. The vast majority (96%) chose to take the survey in English.
- ▶ The survey was introduced as “about local issues in Washington State” that would “guide important public policy decisions”; respondents did not know more about the topic from the invitation.
- ▶ Respondents were informed that their answers would remain confidential.

Please note that due to rounding, some percentages may not add up to exactly 100%.



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